



TRAVEL INFORMATION

DESTINATION: MINNEAPOLIS, MN

A cosmopolitan and friendly city, Minneapolis is filled with lakes and parks and offers incredible diversity which may catch the infrequent visitor by surprise. Minneapolis offers an extensive repertoire of cultural events, putting it on par with other major destinations around the U.S. In fact Minneapolis has more theater seats per capita than almost any other U.S. city (except of course New York City).



From the moment you catch a glimpse of the ever-changing skyline and its distinctive shapes and colors, you will be enchanted by this city.

Time Zone

Minneapolis is in the Central Time Zone – one hour behind New York City.

Climate and Clothing

Minneapolis offers a variety of four very distinct seasons. The average high temperature in March is 39° F, while the average low is 22° F. The attire in Minneapolis is usually quite casual. You will need warm clothes for the chilly weather.

For up-to-date weather information shortly prior to your departure, we suggest you visit:
www.weather.com



HOTEL: SOFITE MINNEAPOLIS

Enjoy classic French art de vivre in this luxurious European hotel, offering modern elegance and contemporary style with French tradition in America's heartland.

5601 West 78TH Street
Bloomington, MN 55439
Tel: (952) 835-1900
Fax: (952) 835-2696
www.Sofitel.com/Minneapolis

Restaurant

Colette Bar & Bistro - classic French cuisine with a modern twist
www.sofitelmplsdining.com



Guest Room Amenities

- Plasma TV with on-screen billing info
- Wi-Fi internet in room
- Telephone in bathroom
- Minibar
- Free in-room mineral water
- Safe deposit box in room
- Turn down service
- Iron in room
- Hair dryer in bathroom

Hotel Amenities

- Business center with support staff
- Internet connectivity
- Safe deposit box at reception
- Copy/print service available
- Concierge
- Porter
- SoFit fitness center
- Gift shop/newspaper shop
- Tourist information desk
- Room Service 6:00am - midnight



IMPORTANT TRAVEL INFORMATION

Luggage

Luggage regulations and fees vary from airline to airline, but most airlines charge a fee for all checked luggage. Please check with your specific airline prior to departure for the most up-to-date information.

Please see this link for important information on luggage: <http://www.tsa.gov/traveler-information> (Transportation Security Administration) - Here you will find information regarding security procedures, permitted and prohibited items, personal travel preparation and special considerations.

Carry-on Items/Restrictions

We suggest that you keep your government-issued photo ID, money, traveler's checks, credit cards, prescription medicine and valuables such as jewelry in your carry-on bag. You may wish to consider packing toiletries for freshening up, reading materials, aspirin, antacid tablets, light snacks and your camera equipment.

Currently you may carry liquid items into airport secure areas only in 3-ounce or smaller plastic bottles. All bottles must be carried in a single one-quart, clear, plastic, zip-top bag. Only one zip-top plastic bag of liquid products per passenger may be carried through security; all other liquids will be confiscated during security screening. Exceptions apply for passengers carrying medications and milk for infants.



NOTE: Medications must be properly labeled with a professionally printed label identifying the medication and manufacturer's name or a pharmaceutical label. The prescription medicine must match the name on the passenger's ticket.

Expenses

Transportation, meals, and transfers as specified in the program itinerary are furnished to you at no cost. The hotel will maintain an incidental account for you during your stay. Incidental items include valet service, laundry service, bar charges, in-room movies, internet access fees, mini-bar charges, gift-shop items, etc. Upon hotel check-in, you will be asked to post a major credit card to cover these costs. Please settle your account at check-out time.

Additional Expenses

Payment for any expenses that result from a deviation in the group program, including charges for airline ticket change fees and guarantees for hotel reservation extensions, will be at your own expense.

Please see this link for important information on luggage: <http://www.tsa.gov/traveler-information>
And this link for prohibited items: www.tsa.gov/traveler-information/prohibited-items.

Gratuities

Showtime & Time Warner Cable will take care of gratuities relating to arrival/departure day portorage, maids, wait staff and group functions.

Hospitality Desk

Please make sure to stop by the Hospitality Desk upon your arrival at the hotel. Check with the desk daily for special notices and information. It will be operated by Event Staff and is the main source of information during your stay. Times and locations of functions will be posted and staff will be available to assist you.

Name Badge

You will receive a name badge in your welcome packet when you arrive at the hotel. Please wear this badge at all planned activities as a courtesy to your fellow travelers and to identify yourself as a member of the group.

MOST COMMON QUESTIONS

When will I know my travel arrangements?

You will receive an email approximately two weeks before departure containing your airline e-ticket information and a full itinerary for your stay.

Are guests or children allowed on this trip?

No, it is not appropriate to bring guests or children on this trip.

What should I do if I have any medical problems?

Please consult your physician for recommendations prior to departure. You should carry any prescription medicines with you during your travels; do not pack them in your suitcase during the flight. If an emergency arises during the trip, contact an Event Staff immediately for prompt medical attention. Please note any special medical needs you currently have when you enroll.

How do I handle check-out at the hotel?

You must pay for any additional charges put on your incidental account with the hotel cashier prior to your departure. Make sure you check out of the hotel well in advance of your departure to the warehouse.

Will I be taxed on this trip?

Yes, this award is defined as taxable by the IRS, state or local governments.

Any other questions?

Please call Travel Headquarters:
855-523-1382

